



## Welcoming you back Safely this Spring

### **When will the Merry Harriers Inn & Llama Trekking Reopen?**

On Monday 12th April all Shepherds Hut will be reopen, guests at the Inn will enjoy the private surroundings of their Hut

### **When does the Inn re-open for outdoor dining?**

Dining will reopen on Thursday 15th April for lunch service. Open from Thursday – Sunday Midday, with food ordering times from Midday to 3pm. Food & Drink will be served at lunchtime and pre-bookings are preferred

### **Will I be able to come on a llama trekking experience?**

Yes, we will be offering llama trekking, llama picnic treks and llama treks with lunch from the 15th April. Trekking will be available Thursday to Sunday but should you like to come on another day please enquire directly to the Inn.

### **What is your Covid Booking policy?**

When booking with us, you can have peace of mind that if you need to amend or cancel your booking we have flexible booking terms, our standard cancellation policy is 48 hours giving you confidence that if plans do change then you have flexibility with us.. (Please note some of our partnered Stay Experiences do have longer cancellation policies – please view the individual experiences to find out more)

### **What is your check-in facility?**

One of our friendly team will be in contact with you prior to arrival, outlining some of the specific safety measures in place and advising you which hut you will be staying in.



## **A letter from Management**

*We at the Merry Harriers are working hard on getting you all back to us in the safest way possible, below are the actions that will be in place ready for reopening. We are so lucky at the Merry Harriers to have our 5 Shepherd Huts that are secluded in their own stunning area along with 6 garden rooms that are all adjacent to the main building, giving you peace of mind.*

- Table Service is adhered throughout service for breakfast, lunch & dinner.*
- Keys will be left in the room prior to check in.*
- We will be operating a cashless business so card payments only, which means we can either call you to take payment, you can also pay contactless up to £45 or the old-fashioned way of just putting you pin in.*
- All of our restaurant, bar and garden tables have been spaced 2 metres apart.*
- Sanitize stations will be placed at the entrance, bar area, toilets and in our stunning garden.*
- Continental breakfast will be provided as room service. Cooked breakfasts can be arranged to be served & eaten in the restaurant. Sadly there we will not be providing a Buffet. · For lunch & dinner guests will be asked to make a table reservation & we will offer table service.*
- Our house keeping team will be provided with masks, gloves and the very best of cleaning products to keep your room not only fresh but safe.*
- All surfaces in the public areas will be sanitised constantly throughout the day.*
- Menus, information and contact details for the duty manager will be placed in the room to give you all the options whilst staying with us.*

*I hope these measures we will be putting in place will reassure you of how serious we are about welcoming you back and how seriously we take your safety. I look forward to hearing form you all very soon.*

***Stay well, stay safe***

Many Thanks

The Merry Harriers